Job description: Glasgow Winter Night Shelter

Job title: GWNS Staff Worker
Job location: Night Shelter venue, Glasgow
Reports to: GWNS Manager
Hours: Four 11 hour nights shifts per eight days
Salary: £11.44 per hour
Contract: Fixed Term Post (01 Dec 19 – 31 March 20)

Position summary:
The vision of Glasgow City Mission is to see our city and its people flourish, where people are accepted and can experience real change in their lives. This post is under the direction of the Glasgow Winter Night Shelter (GWNS) Manager and is responsible for the delivery of the Glasgow Winter Night Shelter. Creating a warm, safe and welcoming environment for guests to sleep – this role will require confidence to work with men and women with complex needs, an ability to work as part of a team and a passion for people who are homeless.

Training on personal safety, first aid, suicide prevention and overdose prevention are delivered on a weekend in late November (dates to be confirmed) and successful candidates are required to attend these training days.

Essential job functions:
- To deliver the service of the Glasgow Winter Night Shelter ensuring it is a safe and secure environment.
- Welcome and register guests as they enter; collecting relevant data.
- Help guests settle in for the night, monitoring their well-being, waking them up in the morning.
- To assist all our partners, and help guests gain access to supportive services.
- Work under the supervision of the Team Leaders, and liaise with the GWNS Manager.
- To work as part of a team, including guiding volunteers.
- Participate in staff prayer times.

Job requirements:
Experience:
- Previous experience in health/social care/community/rehabilitation work is desirable.
- Knowledge of the key issues involved in homelessness and drug and alcohol misuse is desirable.
- Experience of supporting volunteers is desirable.

Skills:
- An ability to interact with diverse and challenging service users from a variety of backgrounds.
- Knowledge of the key issues involved in the provision of services for people who are homeless and/or misuse substances.
- An ability to talk with people who maybe struggling or chaotic in their lives.
- An ability to speak with people in order to diffuse situations.
- Self-motivated.
- Ability to work well within a team setting and create a positive work environment.

Working demands:
The night shelter operates night shift work and involves working with people with complex needs.
Applicants should have a Christian faith and a live church connection. This is a Genuine Occupational Requirement in terms of the Employment Equality Regulations 2010.

**Ethos:**
The ethos of Glasgow City Mission is the motivation for all our work – it is the reason why we do what we do. It is to work together to extend Jesus’ model of the Kingdom of God on earth by living out a lifestyle of love, truth, justice, mercy and forgiveness, according to his teaching. We are inspired by the message, life and example of Jesus through which God's unconditional love for all people is expressed. While this ethos is given life through our relationships, the way we work together and behave with one another, both demonstrate and authenticate our beliefs.

This is all rooted in our faith in Jesus Christ and in his love, which compels us to serve others, putting their needs first. When we work together it is this faith which directs and influences our internal relationships as well as our work with those who Glasgow City Mission is seeking to serve. In this way we operate on the understanding that our activities are simply an expression of our faith; that our “doing” derives directly from our “being”. There is an essential and indissoluble link between the inner and the outer, the private life and the public face of Glasgow City Mission. The link between who we are and what we do cannot be broken.

**Glasgow City Mission’s commitment:**
Glasgow City Mission will ensure that you are given the support you require to undertake the above tasks, including regular supervision and support, an annual review of your performance with appropriate training and personal developmentinput. Glasgow City Mission also commits to providing a safe environment for work. Offer is subject to positive references and satisfactory Disclosure Scotland check.

**Glasgow City Mission Statement of Faith**
We at Glasgow City Mission are Christians who unconditionally value the people we serve. We believe in the living God who loves us and transforms lives. Because of this, we are inspired to share our faith, have compassion and seek justice for people in need. We are bible based, Jesus centred, Spirit led and dependent on God and the power of prayer.

**Application instructions:** please return a completed application form along with a current CV and covering letter to:
Recruitment Department (Private & Confidential)
JOB REF (StaffGWNS)
Glasgow City Mission
20 Crimea Street
GLASGOW
G2 8PW

Or email: [info@glasgowcitymission.com](mailto:info@glasgowcitymission.com) with the subject line Job Ref (StaffGWNS)

**Closing date Sunday 8 September. Interviews will be held week beginning 16 September.**
Job Description: Glasgow Winter Night Shelter

Job title: GWNS Team Leader
Job location: Night Shelter venue, Glasgow
Reports to: GWNS Manager
Hours: Four 11 hour nights shifts per eight days
Salary: £13.53 per hour
Contract: Fixed Term Post (01 Dec 18 – 31 March 19)

Position summary:
The vision of Glasgow City Mission is to see our city and its people flourish, where people are accepted and can experience real change in their lives. This post is under the direction of the Glasgow Winter Night Shelter (GWNS) Manager and is responsible for the delivery of the Glasgow Winter Night Shelter. Creating a warm, safe and welcoming environment for guests to sleep – this role will require confidence to work with men and women with complex needs, an ability to work as part of a team and a passion for people who are homeless.

Training on personal safety, first aid, suicide prevention and overdose prevention are delivered on a weekend in late November (dates to be confirmed) and successful candidates are required to attend these training days.

Essential job functions:
- To deliver the service of the Glasgow Winter Night Shelter ensuring it is a safe and secure environment.
- To provide leadership for the team of staff and volunteers each night, allocating tasks, supporting individuals.
- To implement policies and take appropriate decisions in regard to the guests of the shelter.
- To liaise directly with the GWNS Manager, or other managers who provide emergency cover.
- Welcome and register guests as they enter; collecting relevant data.
- Help guests settle in for the night, monitoring their well-being, waking them up in the morning.
- To assist all our partners, and help guests gain access to supportive services.
- Participate in staff prayer times.

Job requirements:
Experience:
- Previous experience in health/social care/community/rehabilitation work is desirable.
- Knowledge of the key issues involved in homelessness and drug and alcohol misuse is desirable.
- Experience of leading teams of staff or volunteers in a comparable setting is essential.

Skills:
- An ability to interact with diverse and challenging service users from a variety of backgrounds
- Knowledge of the key issues involved in the provision of services for people who are homeless and/or misuse substances
- Leadership of teams and ability to make decisions in challenging circumstances
- An ability to talk with people who may be struggling or chaotic in their lives.
- An ability to speak with people in order to diffuse situations.
- Self-motivated
Working demands:
The night shelter operates night shift work and involves working with people with complex needs.

Applicants should have a Christian faith and a live church connection. This is a Genuine Occupational Requirement in terms of the Employment Equality Regulations 2010.

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